



April 30, 2007

*Via Overnight Mail*

Colorado Stark  
Enigma Software Group  
2 Stamford Landing, Suite 100  
Stamford, CT 06902

Dear Mr. Stark,

Thank you for your April 25, 2007 letter regarding Symantec's detection of Enigma Software Group's product SpyHunter. Detection for the SpyHunter program was added as of April 24, 2007. Shortly thereafter, our analysts re-reviewed this program and determined that it did not meet our detection criteria. As such, detection for this program was removed on April 26, 2007. Please note that Symantec independently reviewed and determined that detection for the SpyHunter program should be removed prior to receiving your April 25, 2007 letter. We further note that Enigma Software Group did not follow Symantec's vendor dispute process. Symantec has a dedicated Security Risk Dispute Submission process to address these types of issues as efficiently and quickly as possible. In the future, please submit any dispute you may have via the following: [https://submit.symantec.com/security\\_risks/dispute/](https://submit.symantec.com/security_risks/dispute/). Symantec reserves the right to add detection for any program that meets our objective criteria.

Sincerely,

A handwritten signature in black ink, appearing to read 'Annie Goranson', followed by a small inverted triangle symbol and a long horizontal flourish.

Annie Goranson  
Corporate Counsel